

Quality
Facility Management Services
for Modern Corporations



**The Hong Kong Institute of
Facility Management**

Seminars on
Facility Performance Measurements
11 & 18 November 2003 Plaza Conference Centre



● **Organized by**
The Hong Kong Institute
of Facility Management

● **Funded by**
PSDAS under the CITB of the
Government of the HKSAR

● **In collaboration with**
Department of Real Estate & Construction
The University of Hong Kong & Tsinghua University
China



INTRODUCTION

Facility performance measurements are currently 'hot topics' in conversations within professional circles of both private and public sector organizations. The philosophy behind performance benchmarking is comparative analysis with an emphasis on 'analysis', not meaningless numerical comparison with a bias towards positioning within 'league tables'. The proper practice of performance measurement involves a careful analysis of processes and a conscious selection of relevant performance indicators that are meaningful to the recipients who are then motivated to improving their processes and overall corporate performance.

Our speakers would explore their work done recently on performance measurement in relation to the build assets. Mr. Tan will present a new approach to manage both cost and value in the acquisition and use of the build assets. Mr. Then will unpack the components required for performance monitoring and discuss some of the key issues that need to be resolved internally by an organization before the process of external benchmarking can be of value.

DATE & TIME

Seminar 1: Tuesday, 11 November 2003, 7:00pm to 9:00pm

Seminar 2: Tuesday, 18 November 2003, 7:00pm to 9:00pm

VENUE

Plaza Conference Centre
35/F., Central Plaza, 18 Harbour Road, Hong Kong

UPCOMING EVENTS

Facility Performance Measurements is the second seminar of a series of seminars (3 in H.K., 1 in Beijing) supported by the PSDAS, CIT Bureau, HKSAR Government. The other forthcoming seminars in the series are:

March 2004 HK Seminar	
Title:	New World Order in Facility Management
Date:	March 2004
Venue:	to be confirmed
April 2004 Beijing Seminar	
Title:	New World Order in Facility Management
Date:	April 2004
Venue:	Tsinghua University, Beijing 100084, P.R.C.

REGISTRATION FEE

Early Bird Registration (on or before Friday 31 October 2003)

\$180 for HKIFM members

\$225 for non-members

\$200 for group registration of 10 or more persons

Normal Registration (after Friday 31 October 2003)

\$200 for HKIFM members

\$250 for non-members

\$225 for group registration of 10 or more persons

PROGRAMME

TIME	PROGRAMME
Seminar 1 - 11 November 2003 (Tuesday)	
6:45pm – 7:00pm	Registration
7:00pm – 7:05pm	Opening Dr. Daniel C.W. Ho <i>President, The HKIFM</i>
7:05pm – 8:30pm	Building Assets – Managing Cost and Value Mr. Tan Teng Hee <i>Manager, Asset Management Research and Development Branch Department of Public Works, Queensland</i>
8:30pm – 9:00pm	Q & A Session
After 9:00pm	End of Seminar 1
Seminar 2 - 18 November 2003 (Tuesday)	
6:45pm – 7:00pm	Registration
7:00pm – 7:05pm	Opening Dr. Daniel C.W. Ho <i>President, The HKIFM</i>
7:05pm – 8:30pm	Unpacking Performance Measurements for Building Assets – Concepts and Issues Dr. Danny S.S. Then , PhD, MSc, Bsc(Hons), FPFM, MBIFM, MCIQB, MCMI, <i>Associate Professor, Department of Building Services Engineering, Programme Leader, Graduate Programme in Facility Management, The Hong Kong Polytechnic University</i>
8:30pm – 9:00pm	Q & A Session
After 9:00pm	End of Seminar 2

**** The Organizer reserves the right to alter the presentation topics and/or speakers without prior notice**

ENQUIRIES

Please visit the PSDAS website at <http://www.hkifm.org.hk/PSDAS/PSDAS.html>

For enquiries please contact:

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Tel: (852) 22415924

Fax: (852) 25599457

REGISTRATION FORM



The closing date of reservation is

Friday 7 November 2003

Places are limited on a first-come first-served basis

PARTICIPANT Please complete and return the form below in BLOCK LETTERS

Title: ☐ Dr ☐ Mr ☐ Miss ☐ Mrs

HKIFM Membership No.: _____

Surname: _____ Given Name: _____

Position: _____ Organization: _____

Correspondence Address: _____

Telephone: _____ (Business) _____ (Mobile)

Fax: _____ Email: _____

	HKIFM members	Non-members	Groups (10 persons or above at a time)
Fee for 2 seminars (per person)	HK\$ 200 X _____	HK\$ 250 X _____	HK\$ 225 X _____
Total			

PAYMENT (please put a tick in the appropriate box below)

☐ I enclose a cheque of HK\$ _____ payable to "The HKIFM – PSDAS"
(cheque/bank draft no. _____)

☐ Direct Deposit to our Bank Account

Bank Name: The Bank of East Asia, Limited

Bank Account No: 015-176-10-09047-8

Please append a copy of the direct deposit slip with your registration and clearly mark the participant's name on the copy.

NOTES

On the function day, if (1) Black Rain signal is hoisted OR (2) typhoon signal # 8 is still on 4 hours before the function starts, then the function will be postponed. The participants will be notified for a re-scheduled date or cancellation of the seminar, subject to the sole discretion of the organizer and the availability of the speakers. The HKIFM reserves the right to cancel the seminar or change the speakers without prior notice.

I agree to all the terms and conditions as contained in this Registration Form.

Signature _____

Date _____

Please complete and return this form with your payment by POST to the HKIFM, c/o Department of Real Estate and Construction, 5/F., Knowles Building, The University of Hong Kong, Pokfulam Road, Hong Kong.
Tel: (852) 22415924, Fax: (852) 25599457 (attn: Nadasa Chan), Email: psdas@hkifm.org.hk

ADMISSION TICKET / OFFICIAL RECEIPT (The original of this admission ticket must be presented at the event)

Facility Performance Measurements

11 & 18 November 2003 (TUE) | 7:00pm ~ 9:00pm | Plaza Conference Centre

Please fill in block letters or print

Name in full: _____

Correspondence address: _____

For office use only

Received & confirmed by the HKIFM Reg. No. _____

(Receipt Chop)

(Attendance Chop)

